Development Services Division
Training Manager's Meeting
September 22, 2010
DOP 2 – Classroom 4

- Welcome/Agenda Overview (David Norman)
    - David Norman briefly went over the agenda for the meeting. Training Managers can locate relevant information about Training Manager Meetings and other training information on the new DOP website.

- Leadership Issues
    - Paul Figueroa of Peace Enforcement LLC is one of our Master Contract vendors focusing on leadership.
    - Paul's presentation focused on ways to help employees change their perspective and ways of dealing with current workforce and societal stresses. Lately, Paul has been asked to help with staff and managers who are feeling burned out, focusing on the negative, and getting caught up in conflict. This is caused, in part, by increased stress in the workplace due to recent trends with the economy and budget cuts. The unfortunate results of all this is decreased productivity, increased tension, fear of being laid off and more. In his presentation Paul provided tools to help manage change, focus on what's working, and move through it issues more smoothly.

- DOP's Strategic Plan
    - Eva Santos, Director of the Department of Personnel, went over DOP's FY 2011-13 Strategic Plan. For more information on DOP's Strategic Plan, Services, or Strategic HR resources please visit the Department of Personnel's website at www.DOP.wa.gov.

- Roundtable
    - DOP was granted exemptions from the Office of Financial Management on many of the leadership courses. Here is a full list of courses that were granted exemption.
    - Eva Santos – Would like to ask Training Managers to ask their respective agencies if and when they plan on adding mobile computing. Please send your findings to David Norman for future discussion.
    - Eva Santos – DOP will be distributing a survey to agency Deputy Directors and HR Managers about DOP Services. Training Managers may get ask to help respond to the training component of the survey.
    - After the meeting adjourned, a question came up regarding the UW IT Security Certificate Program and the difference in cost between the public version ($2679) and the DOP version ($3350). The reasons are as follows: 1 - The public version does not include registration and textbook fees, is conducted in the evenings (6:30 – 9:30pm), and is 90 credit hours in length. 2 -The DOP version includes everything, is 30 hours longer (120 hours) and is conducted during normal business hours, 8-4:30. There are still seats available in the class beginning October 18th, 2010.